

## **Motorculture Ltd Terms & Conditions of Sale**

All or most of our USED vehicles advertised, are in good running order unless otherwise stated at time of sale, it is the buyers full responsibility to satisfy themselves of the condition prior to agreeing a deal.

Year quoted is approximate in some instances, but accurate in most.

Vehicle price & availability is correct at time of conversation, but all vehicles are offered subject to remaining unsold. All prices are subject to an additional 17.5% VAT. Unless stated.

### **WARRANTY**

All NEW products carry the manufacturers standard warranty, details of which will be provided with the goods. Please note, for commercial use, different warranties usually apply.

Most USED cars under six years old are offered with a 30 days parts warranty. All vehicles older than 6 years are sold as seen with no warranty. Older vehicles are sold as parts only.

### **DELIVERY & CHARGES**

Delivery / Postage charges will apply, unless stated, please supply postcode for a quote.

We do not refund delivery charges for golf buggies/vehicles that were delivered for approval.

### **OUR COMMITMENT**

We aim to provide quality products at competitive prices, with the convenience of secure Internet shopping. Consumers' personal details are handled with total confidentiality and stored securely by Motorculture Ltd these details will not be passed to third parties. We will continue to add new products and develop our range for the benefit of the consumer and endeavour to provide the best possible service.

### **RETURNS POLICY**

We hope that you are pleased with your purchase from Motorculture Ltd. However, we understand that there are occasions when you need to return goods to us.

Please inform us within 48 hrs, you may return unused/faulty goods within 7 days of receipt for a full refund of the purchase price. (Subject to terms listed below)

We regret that refunds cannot be made for products that show evidence of having been used/or damaged, Return postage costs can only be refunded where we have sent the wrong goods in error.

We do not give post and packing refunds for goods that have turned up late due to shippers problems, we cannot offer refunds on custom made products unless they are faulty.

We do not refund delivery charges for golf buggies/vehicles that were delivered for approval.

### **GOODS DAMAGED IN TRANSIT**

If your goods were damaged in transit, and are visibly damaged on receipt, please sign the delivery note accordingly, please inform us within 48 hrs

Before returning any item to Motorculture Ltd

Please inform us Within 48 hrs, It is the receivers responsibility to return any product unwanted or faulty.

1. Have a returns number issued
2. Enclose all accessories unless informed otherwise.
3. Use all packaging that was originally supplied.
4. Use a label for clear display of the return number (address below)
5. Ensure our full address is clearly displayed on the outside of the package, using a label.
6. Do NOT write directly on the box/packaging with pen/ink.
7. Securely seal the packaging using a similar method as per the original delivery.

Returns should be made in the original, undamaged packaging, and we reserve the right to withhold a percentage of the refund value of returned goods if the product or packaging is in such a condition that the item needs to be reduced in price for resale.

### **UNDELIVERED ITEMS**

We require a signature for all deliveries and give all customers the opportunity to have their goods delivered to a separate address or business address. If the item is returned to us because the product was not signed for, we do charge a re delivery of the said items. If the receiver refuses a delivery we will only refund for the cost of goods and not for the post and packing.

These terms and conditions do not affect your statutory rights as a consumer.

Motorculture Ltd. Unit 113c Down Rd, Horndean, Hampshire, PO8 0BJ.  
Tel/fax: 02392 599998 Email: [sales@motorculture.co.uk](mailto:sales@motorculture.co.uk)